



# ANNUAL REPORT & ACCOUNTS

Year ended 5<sup>th</sup> April 2019

Charity Registration No. 1096332 Company Registration No. 4555122





# Report of the Trustees for the year ended 5th April 2019

The Trustees, who are also Directors of the charity for the purposes of the Companies Act, submit their annual report and the audited financial statements for the year ended 5<sup>th</sup> April 2019. The Trustees have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" issued in October 2006 in preparing the annual report and financial statements of the charity.

The charity is a company limited by guarantee and was set up on 7<sup>th</sup> October 2002. It is governed by a Memorandum and Articles of Association, which were last amended on 7<sup>th</sup> October 2002. The company achieved charitable status on 4<sup>th</sup> March 2003.

The Trustees of the charity are:

Mrs C Caudwell
Mr G Hering
Mr R Jenkinson
Mr C Owens
Ms P Scanlan
Miss A J Errington (retired October 2018)
Mrs M Holland (retired February 2019)

The trustees are appointed for a three-year term and a third retire by rotation at the Annual General Meeting and may be reappointed. Additional trustees can be appointed by ordinary resolution.

Company Secretary is Mrs C J Caudwell and the registered office of the company is:

Wickham Market Resource Centre, Chapel Lane, Wickham Market, Woodbridge, IP13 0SB

Bankers for the charity are:

The Co-operative Bank plc, P.O. Box 101, 1 Balloon Street, Manchester M60 4EP

Solicitors for the charity are:

Greenland Houchen Pomeroy, 38 Prince of Wales Road, Norwich, NR1 1HZ

Independent Examiner for the charity is:

Mr J Speedman ACCA, Hilton Park, Rogues Lane, Pettistree, Woodbridge, IP13 0HQ

# The Wickham Market Partnership's Vision for Wickham Market is:

To be a community that values and supports all of its people

That serves the surrounding villages with pride

That works hard to sustain and improve its remarkable quality of life

## **Objects**

Its objects are to secure and improve the economic and social framework of Wickham Market and the surrounding parishes by encouraging the development of recreational and leisure activities; offering opportunities for education and training and improving and enhancing the town and surrounding communities.

## **People**

Trustees have met on a regular basis to make decisions on the work of the charity. Their voluntary commitment has been substantial.

Ms Amy Drayson is the charity's part-time Administrative Assistant. The charity has no relationships with either related parties or any other charities or organisations.

This year saw the retirement of Miss Jacquie Errington, a founder trustee, after 17 years service to the Partnership, together with Mrs Margaret Holland. We thank them both for their extensive contributions to the community through the work of the Partnership.

## **Funding**

The Partnership developed out of the Market Towns Initiative (MTI), a government scheme aimed at promoting the key role of market towns in rural communities and managed by the East of England Development Agency (EEDA). This funding finished in March 2004. The Partnership continues to attract grant funding to support the development of local initiatives, including the Peoples Millions Lottery Fund, Local Authority grants (including business support funding), local charities and local businesses.

The Community Rooms are the base for the Partnership with regular lettings contributing to the running of them and enabling us to continue to employ an Administrative Assistant.

Membership of the Partnership demonstrates the wide range of local and statutory organisations, businesses and individuals actively supporting the work of the charity. Subscriptions provide revenue funding for the Partnership and its website.



### The Resource Centre

# **Community Rooms**

The Library and Community Rooms are a local focal point for residents and visitors. The Partnership leases the Community Rooms from Suffolk County Council. A joint Management Committee deals with issues of maintenance and statutory obligations.

The income of the Partnership was significantly improved in 2016 with the hiring of the Treatment Room and an office by a private chiropractor. The meeting rooms are regularly used to provide Retinal Screening Clinics for patients with diabetes, with three extended visits during the year. The Citizens Advice Bureau, an Educational Psychologist and a range of therapists have been frequent users. Wickham Market Parish Council is using the rooms on a regular basis for the work on the Neighbourhood Plan, whilst the Parish Clerk uses the interview room for work, offering an opportunity for residents to drop in. Other village groups hire the meeting room as required.

Sadly the volunteer gardening team has been unable to look after the rear garden this year due to the Church wall, which bounds the property, being in need of deconstruction and repair.

# Library

The Partnership is a member of Suffolk's Libraries IPS Ltd, an Industrial Provident Society, providing library services for Suffolk County Council. The Library Management Committee is a sub-committee of the Partnership and the Partnership is represented on the Management Committee. The library is an excellent example of how a community-led effort, using dedicated volunteers, can support and develop local services under potential threat. The Library Management Committee, now in its ninth year, has formed the Friends of Wickham Market Library and manages its own finances.



The library has succeeded in increasing the number of visitors as a result of the extension of the original opening hours, made possible by additional sessions contributed by volunteers. The library now attracts some 12,000 library users each year and regular events include a sociable afternoon for a knitting and stitching group and a 'chill and chat' group. IT help with advice from skilled sessions volunteers for laptops, tablets and mobile phones are available on Friday mornings and have proved very popular. Recent developments have included help with

family history searches and there are a number of new ideas to provide activities for children. The library also provides the only printing and copying service available in the village and this is well used.

The national Summer Reading Challenge continues to attract local children who receive medals and certificates on completion, together with Book Cards from Wickham Market Primary School.

The library provides a welcoming space for private study and its free Wi-Fi is much appreciated by Library users. The library has benefitted in recent years from funds sourced from planning permissions for new housing and this has enhanced its already attractive appearance

### Website

The Partnership launched a more interactive visitor website for Wickham Market, <a href="https://www.visitwickhammarket.co.uk">www.visitwickhammarket.co.uk</a>, which now provides access to extended information on local businesses and organisations. This was funded with grants from East Suffolk



District Council and the East Suffolk Partnership, as well as Wickham Market Parish Council, with the Partnership matching this from its own resources. Attracting new membership is a key priority for the future to enable the hosting and management of the website to be self-funding using the services of Attain

Solutions Ltd. The website provides an important advertising tool for local businesses, organisations and events. Events are advertised in chronological order to improve the visitor experience to Wickham Market.



### **Tennis**

Following the installation of three hard tennis courts, funded by the Peoples Millions of the National Lottery in 2008, tennis activities continue to be managed by a Tennis Club, including sessions with a dedicated coach. The maintenance of the courts remains the responsibility of the Partnership. Pay and play sessions are also available by booking through a local business outlet, R & S Hardware.

## **Community Grants Scheme**

This was launched two years ago, offering financial support for small local projects that might otherwise not attract funding from bigger providers; the maximum grant is £1,000. Providing this first grant can encourage others to 'match fund' a project; a requirement of this funding.

This year grants were awarded to the local Girl Guides for a storage shed and camping equipment (£1,000); to the Ufford Community First Responders group for a defibrillator (£400) - also covering Wickham Market; and to the Wickham Market Village Hall Restoration project for printing equipment to support fundraising efforts (£1,000).

The Partnership was able to assist a local child who wished to hold a fund day to raise money in memory of his father by covering organisational expenses, with trustees also offering their time on the day.

### **Wickham Market Town Team**

Following a meeting organised by the Partnership, inviting local businesses, the Parish Council and interested individuals, a Town Team was formed in 2013 to address the problems of the loss of retail outlets in the centre of the village and the impact this was having on the community. The Team is a sub-committee of the Partnership. This loss included two major units, the Co-operative and Seagers, which continued to remain empty.

The regular monthly market, instigated after the formation of the Town Team, continued through to November 2018, after which the Parish Council offered to take on responsibility to ensure its viability after volunteer organisers were not forthcoming. The Summer and Christmas markets continue to be successful community events.

Litter picks organised by a local volunteer and Town Team member gained a raffle prize of £200 from Suffolk Coastal Norse, which allowed the purchase of a range of litter picking equipment which has been put to good use.

Such has been the success of the Town Team its work has been winding down, with the initial working groups moving on to the Parish Council where appropriate, as well as the markets. The management of the email distribution list, the *Wickham 'Round Robin'*, is now undertaken by our Administrative Assistant, Amy Drayson, as part of her weekly duties. Following the new guidelines on General Data Protection Regulations,

'Mailchimp' has been adopted as the appropriate platform to meet these. Messages are circulated on a weekly basis from the Partnership office and efficiently advertise local events and information.

Inspirations opened in May 2016 and quickly became a destination store, not only for residents but also for visitors from neighbouring villages and towns, some from quite far afield. Negotiations with the East of England Co-operative Society by the Shops and Facilities group led to a Community Interest Company being formed to develop the empty store on The Hill into a shared retail space for small entrepreneurs. Inspirations (Wickham Market) CIC presented the project to the community in February 2016 and received a tremendous response, with 210



shares being taken by local people to finance the set-up costs of the project, together with a number of substantial private donations. The Directors of the CIC, all members of the Partnership or Town Team, continue to manage the company, promoting it with a range of marketing and attracting new retailers. In 2018 the shop front was again dressed to support the Poppy Appeal and a number of fashion shows were held locally, bringing funds to local charities and organisations.



**The George**. Following the incorporation of The George (Wickham Market) Ltd as a Society for Community Benefit the organisation sold shares to 321 people which funded the purchase of the George with the vision of rebuilding and restoring it as a Community Pub. An application for a grant of £1m from the National Lottery Heritage Fund was made in May but notification in September showed it to have been unsuccessful. Following a feedback meeting with the NLHF a re-submission will be

made in May 2019.

Footnote: Notification in September 2019 showed this second application of a NLHF grant to be successful.

October 2018 saw the second Big Draw event hosted by **Wickham Market Arts**, which included an exhibition of local art, the production of a community greetings card and art activities for a whole day in the Village Hall and on The Hill. It was very successful and is to be repeated in 2019.



## **Future Plans**

The Partnership is a key player in many village developments, with trustees being represented on other major committees. These include the Parish Council, the Neighbourhood Plan (led by the Parish Council); the Village Hall refurbishment committee; the Arts Project group (including our Administrative Assistant, Amy Drayson) and the George Public House.

A potential future project is the formation of a Men's Shed, an open meeting for which is planned in early 2020. The Partnership has also pledged £5,000 to both The George project and the Village Hall Rebuild Fund; important for matched funding applications.

It is encouraging to note that new volunteers are also coming forward to offer their help and expertise with these projects, and demonstrates the community values that Wickham Market is regularly recognised for.